



Calling Card

Calling Card User Guide

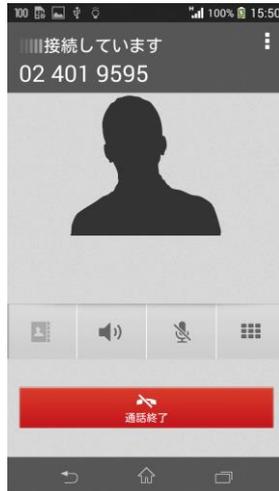


Call from Thailand to oversea



Make a call as usual.
 Dial “+” followed “**country code**”,
 “**telephone number**”.

* You can choose number from Contact.



Calling Card application runs
 automatically.



When you hang up the phone,
 screen shows above. Press home
 button to exit.

Turn On / Turn Off

When you visit countries not covered by Kcom service, please disable Calling Card application as below.



Run **Calling Card**.

Press Menu then press **Settings**.

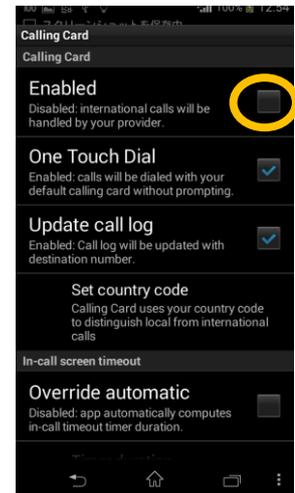
For Samsung, Huawei mobiles

If your mobile does not shown **menu button**, Please press menu button on your mobile phone **over 1 second**.



Press 1 sec

*If it doesn't work, please see P.3.



Uncheck **Enabled**.

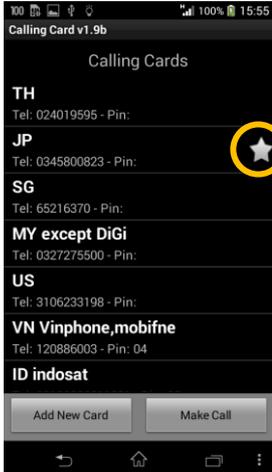
This service is available to use in below countries.

Thailand, Japan, Singapore, Malaysia, USA, Vietnam, Indonesia, China, India, UK, Germany, France

When you go to oversea countries.

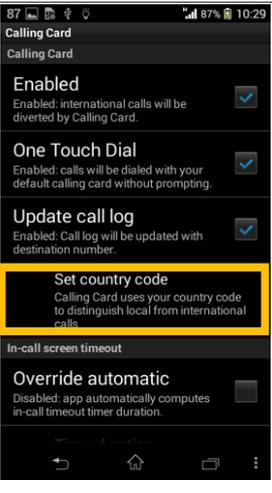
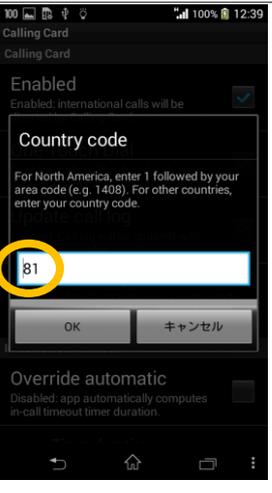
Please change below [2 of Settings](#) when you arrived oversea countries.

Set “★” (Change default card)

		
<p>Run Calling Card.  Press and hold Country name which you stay.</p>	<p>Select Set as default.</p>	<p>★ will move to chosen country. * <u>When you back to Thailand, please select TH again.</u></p>

*If user choice different country (e.g. choice **JP** in **Thailand**) Calling Card cannot make call to oversea countries.

Change Country code

		
<p>Press Menu  then press Settings. (Or long press menu button on your mobile phone as P.1, or please see P.3)</p>	<p>Press Set country code.</p>	<p>Input country code, and then press OK. (Thai:66 Japan:81 Singapore:65 Malaysia:60 USA:1 Vietnam:84 Indonesia:62 China:86 India:91 UK: 44 Germany: 49 France: 33) * <u>when you back to Thailand, Please input 66 again.</u></p>

Important Notice: When you travel to Vietnam, Malaysia, Indonesia, India. Please select below network manually.

 **Malaysia:** Except DiGi  **Vietnam:** Vinaphone, Mobifone  **Indonesia:** Indosat  **India:** Airtel,Aircel,Vodafone

Settings > Wireless & Networks > Mobile Networks > Network Operator

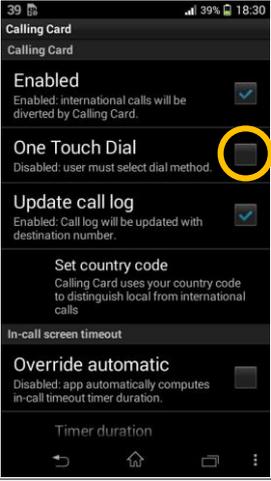
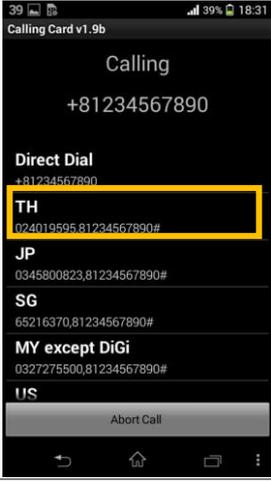
* When you go out from Vietnam, Malaysia, India, Indonesia, please change the network setting to “Automatic”.

*  If you feel connectivity problem in US, please try to select another mobile carrier as above setting.

*  If your mobile carrier request you to connect **Telkomsel** in **Indonesia** (e.g. due to use data roaming package), you cannot use both our voice service and data roaming at the same time. Please select **indosat** when you make international call via our service.

Turn Off “ One Touch Dial “ function

If your mobile cannot support One Touch Dial function, you can turn it off as below.

			
<p>Setting > One Touch Dial Uncheck One Touch Dial</p>	<p>Make a call as usual.</p>	<p>screen shows above. Please select TH from Thailand, select JP from Japan.</p>	<p>Calling via our service.</p>

* If you turn off “Ont Touch Dial” function, you still need to change **Set country code** when you go to over sea countries as **P.2.**

If your mobile doesn't have Menu button (Especially for Samsung Galaxy)

If your mobile doesn't have Menu button  and doesn't have function from 1 sec press  ...

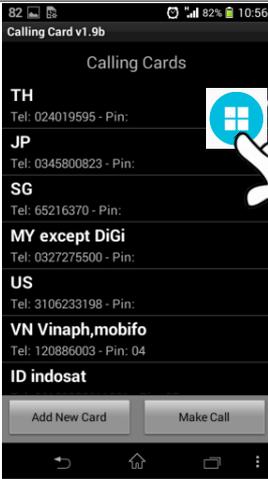
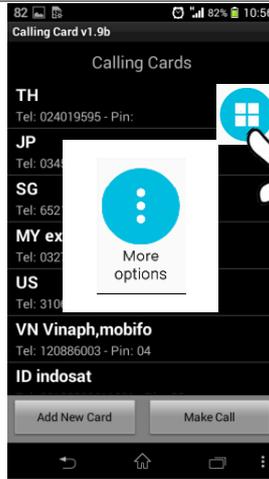
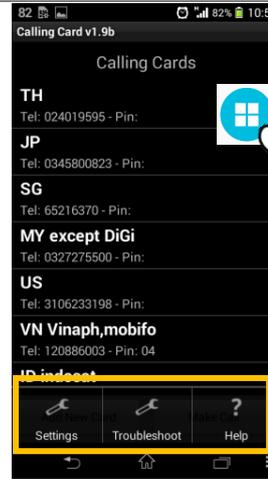
You can use Assistant Menu as below.

Turn on Assistant Menu

Settings > Accessibility > Dexterity and Interaction > **Assistant menu (Turn ON)**

 Mobile indicate **Assistant Menu** as left.

Setting for Calling Card

		
<p>Run Calling Card. Press </p>	<p>Press More options button.</p>	<p>You can access “Settings” button.</p>